

PRODUCT SUPPORT

The Power Behind Our Products

Since 1972, Alban Engine Power Systems

has provided specialized solutions to meet the most complex design specifications for Electric Power Generation [EPG]. Alban offers a full range of diesel and gas engines for standby and prime generator applications. We provide complete integrated solutions to solve your power needs. Our project teams include engineering, sales and service experts - each team dedicated to your industry.

Alban's Product Support team is experienced and equipped to provide service and maintenance solutions for the critical power demands of our customers. Our Emergency Response Center is staffed 24 hours a day, 7 days a week providing you the assurance of reliable power. Alban's PM program has 4 levels covering everything from oil changes to load testing. Our "Mission Critical PMs" are custom programs that can be tailored to meet your specific requirements.



Preventative Maintenance Programs

Service Level 1

- Inspections
- Fluid Analysis
- Building Load Tests

Service Level 2

- Oil and Filter Changes

Service Level 3

- Cooling System Maintenance
- Belts, Hoses and Batteries

Service Level 4

- Loadbank Tests
- Megger Tests
- ATS Maintenance
- UPS Maintenance

Mission Critical PMs

- **Custom Programs for Complete Installations**

Frequency of service is fully customized to meet your needs

Service: If a failure occurs, Alban's 24/7 Emergency Response Center, dispatches highly skilled responders from one of our 14 locations to bring the system back to operation quickly.

Parts: Supporting the service effort is the Alban parts system. The best in the business where 97% of all electric power systems parts are in local inventory, available the same day. The other 3% are generally available the next day through Caterpillar regional parts distribution centers.

Rental: For unexpected long term repairs, or to support your construction phasing requirements, Alban Rental Solutions offers a full line of mobile packaged generator sets and supporting auxiliaries (fuel tanks, cables, ATS, breakers etc).



